



PT. ScanCom Indonesia ISO and SA certificates

ScanCom press release November, 2009

ScanCom Indonesia has been ISO and SA certified since year 2001, with twice yearly audits from SGS. Every third year there is more extensive audits for recertification; for ISO it took place now in November 2009 and for SA it will be held in June 2010. Now in November 2009 we are also upgrading to comply with the new version of the certificates; to 9001:2008 for ISO and to 8000:2008 for SA.



ISO 9001:2008

The ISO certificate covers areas such as purchasing, sales handling, shipments, training and first and foremost quality assurance and quality control. A new area for the upgraded version is IT.

The ISO Management Representative instructed all managers about the changes needed to fulfill the gap from the previous version to comply with the new version; and the managers reworked their related documents which were compiled and implemented / distributed within the organization by the ISO Management Representative and secretary.

The audit was held on 16 – 17 November and included the additions for the upgraded version as well as an extensive audit of how the company complies with its ISO manuals, standards etc in the daily work and actions. The result was very positive with only a few observations and one minor finding from the auditor. The new certificate and new logo will be issued by SGS within approximately one month.

SA 8000:2008

The intent of this standard is and has always to promote the workers' rights and enable the company to sustainably implement a system-based approach to ensure decent working conditions. International human rights norms and national labor law are the bases of this standard.

SA8000: 2008 is Social Accountability Internationals (SAI) third edition of the standard and it retains the spirit and intent of the original, but adds more clarity, strength and flexibility. The modifications are mainly on these areas:

Child labor, forced and compulsory labor, health and safety, trade unions, prohibited discrimination, disciplinary practices, working hours, remuneration and management system.

It is mainly the HR department within ScanCom Indonesia who ensure that the standard is followed in the daily work and that all documentation is kept updated, though everyone in the management team and middle management are responsible for it.

Audit date for the upgrade was "unannounced", and SGS auditors arrived to the company on 18 November to conduct the three days audit and the result was positive with a few minor findings and observations.